

FIG.1

—

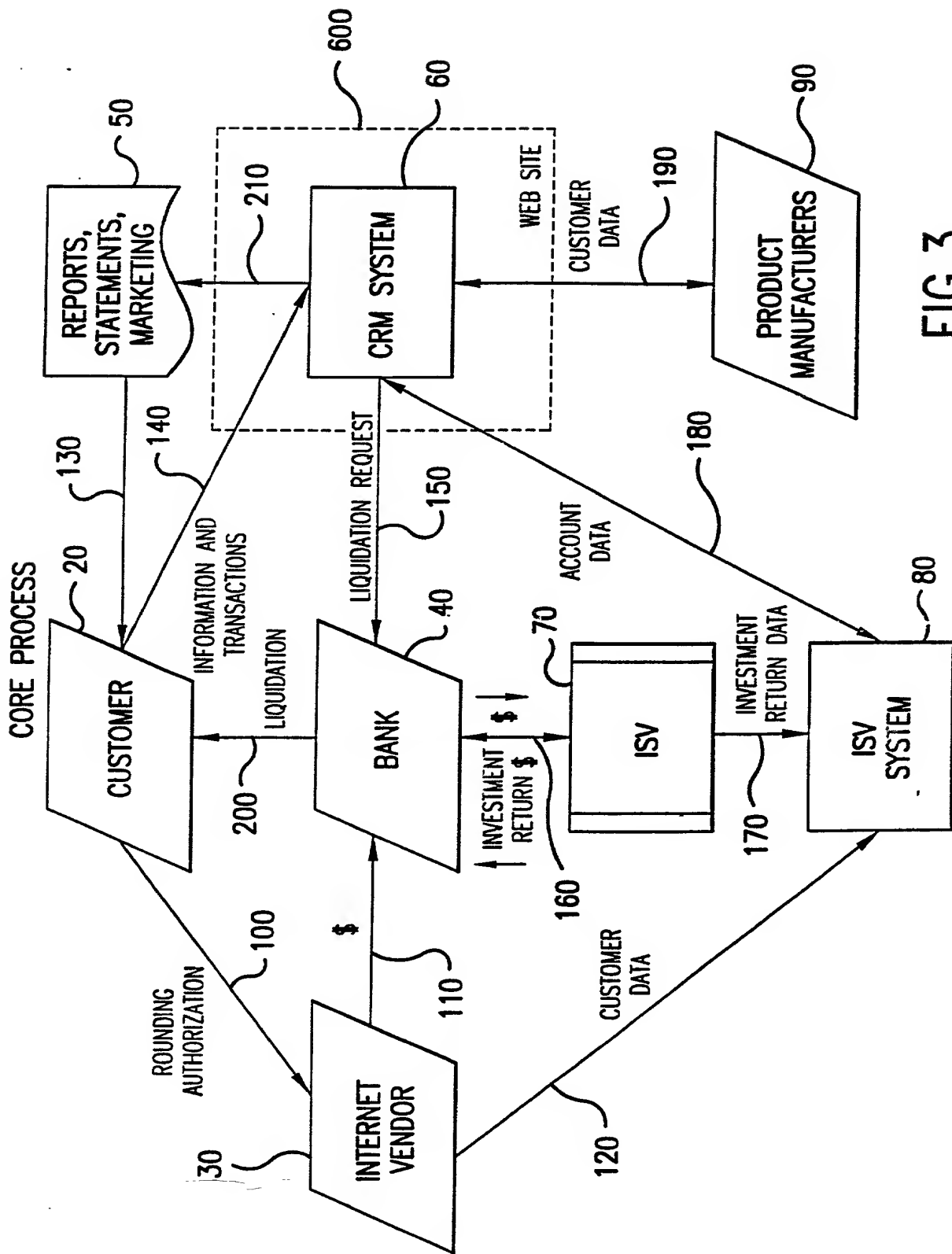


FIG.3

CUSTOMER PURCHASE PROCESS

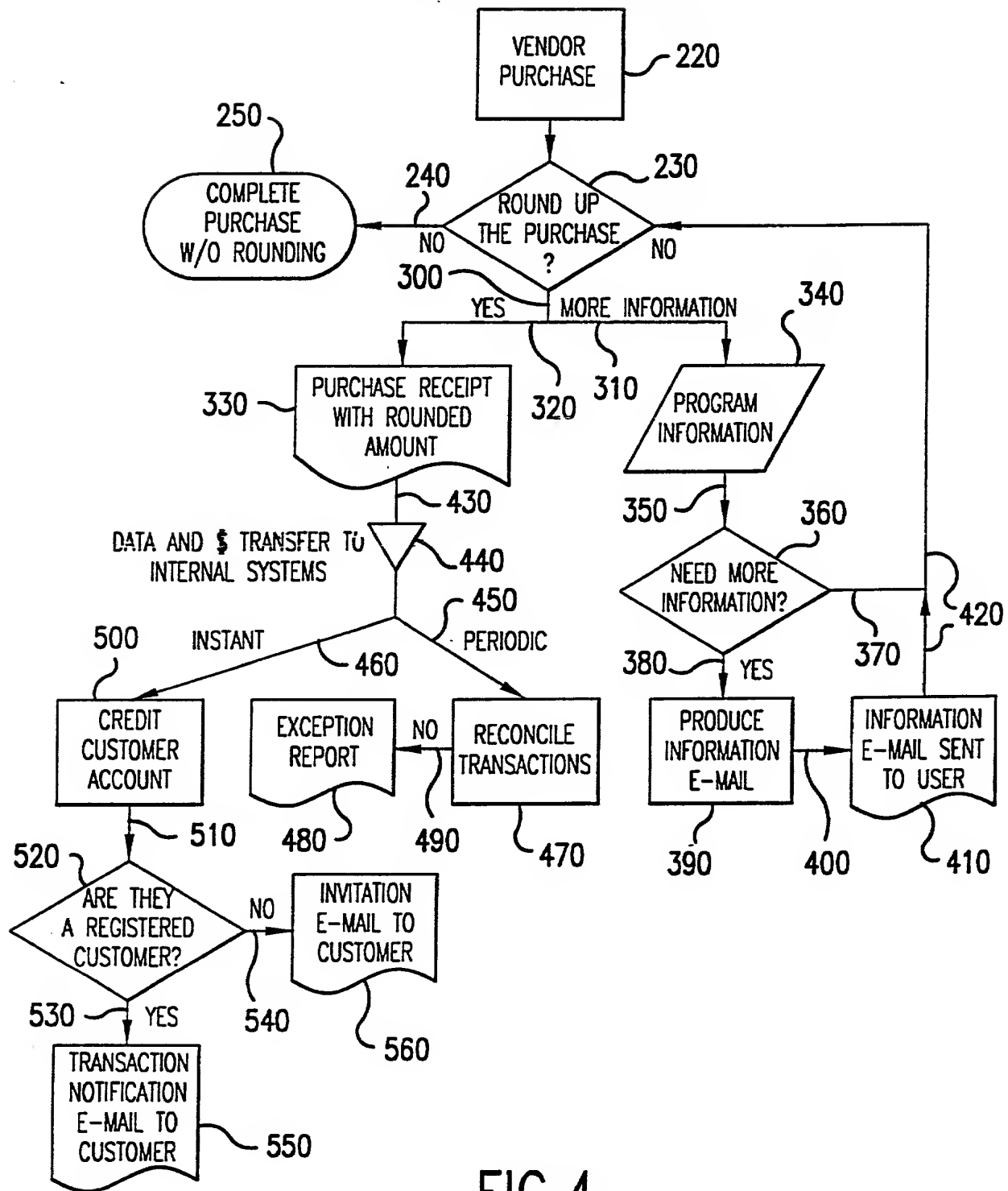


FIG.4

CUSTOMER SERVICE PROCESS

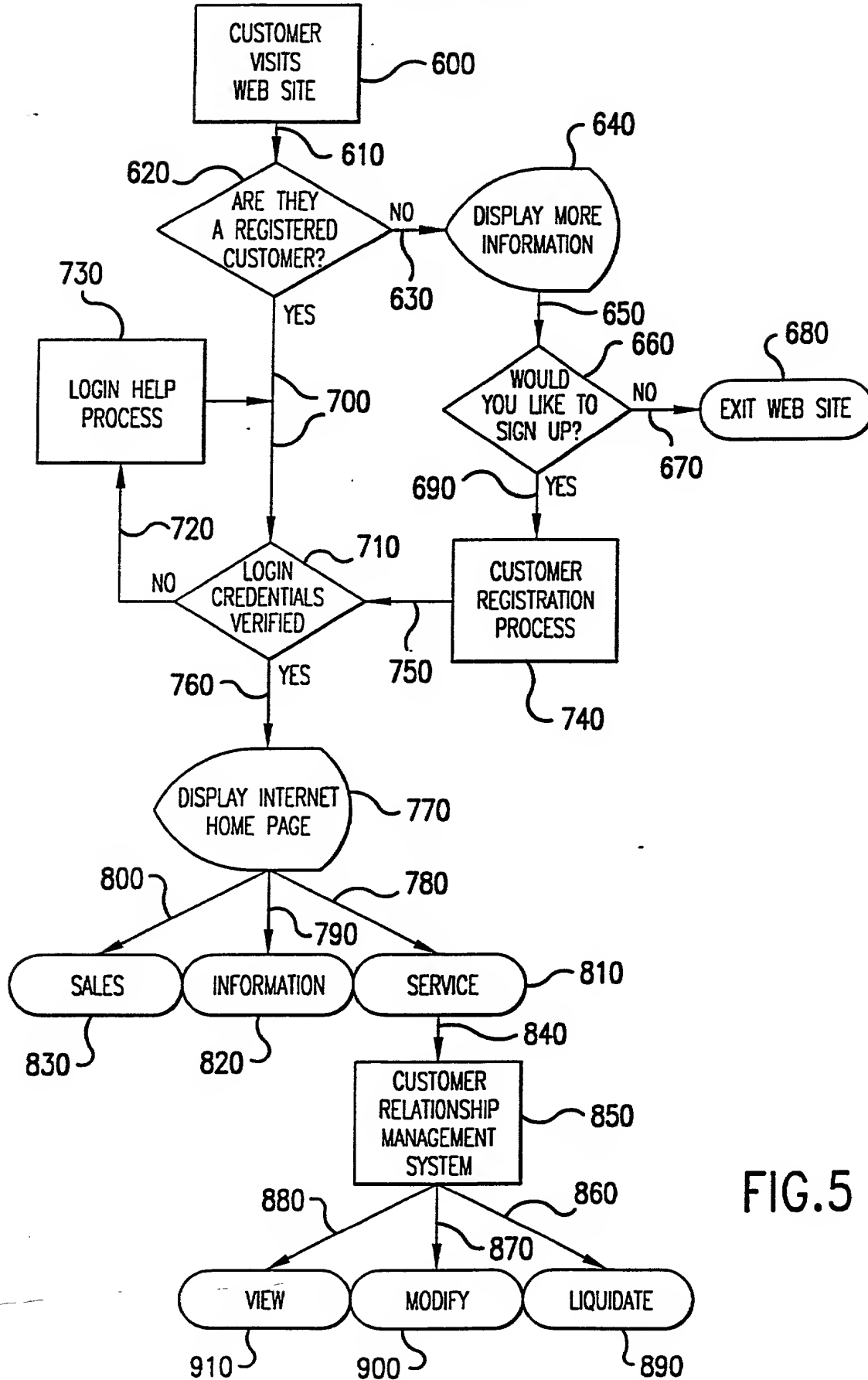


FIG.5

Roundit - Core Process

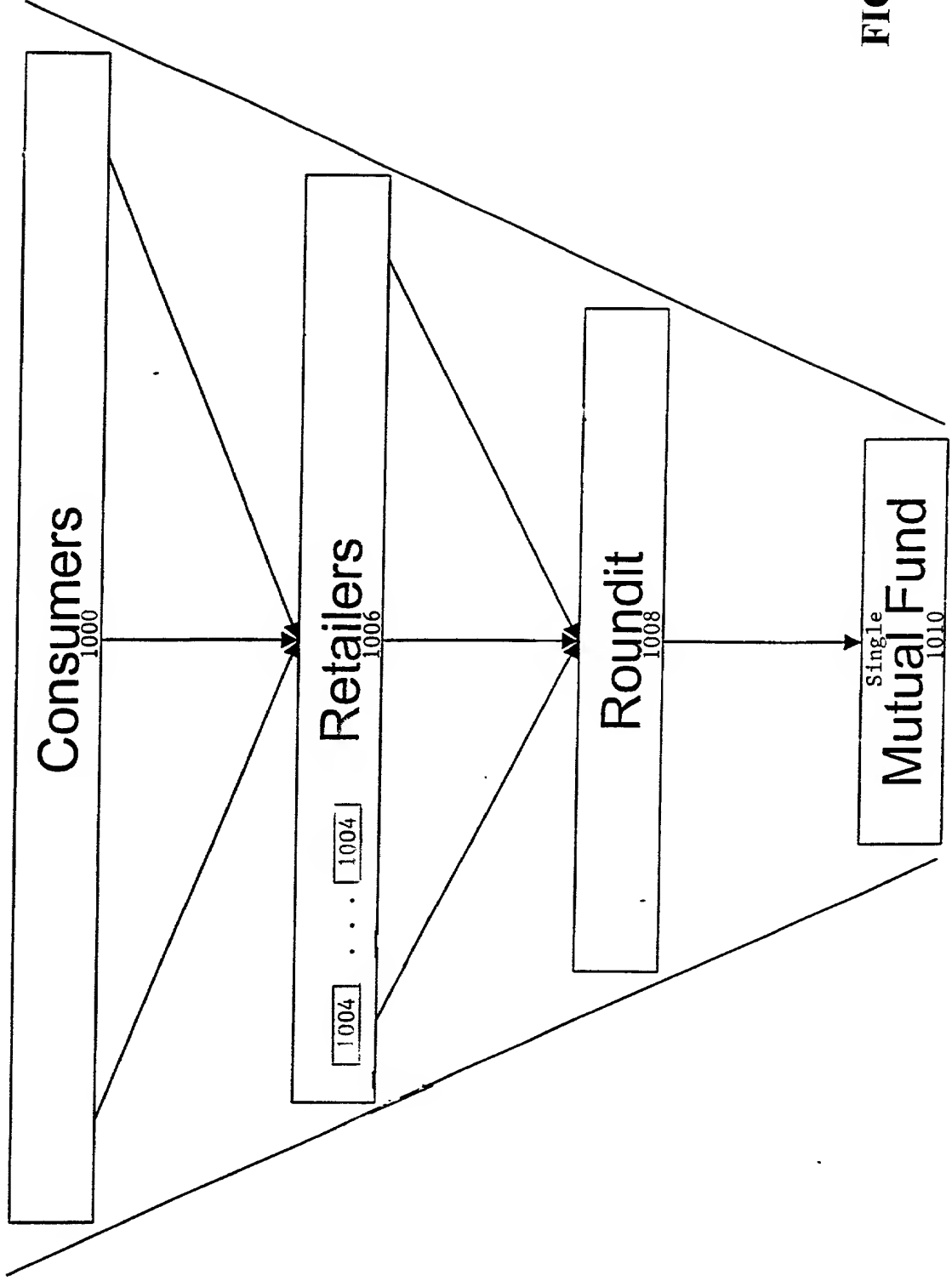


FIG. 6

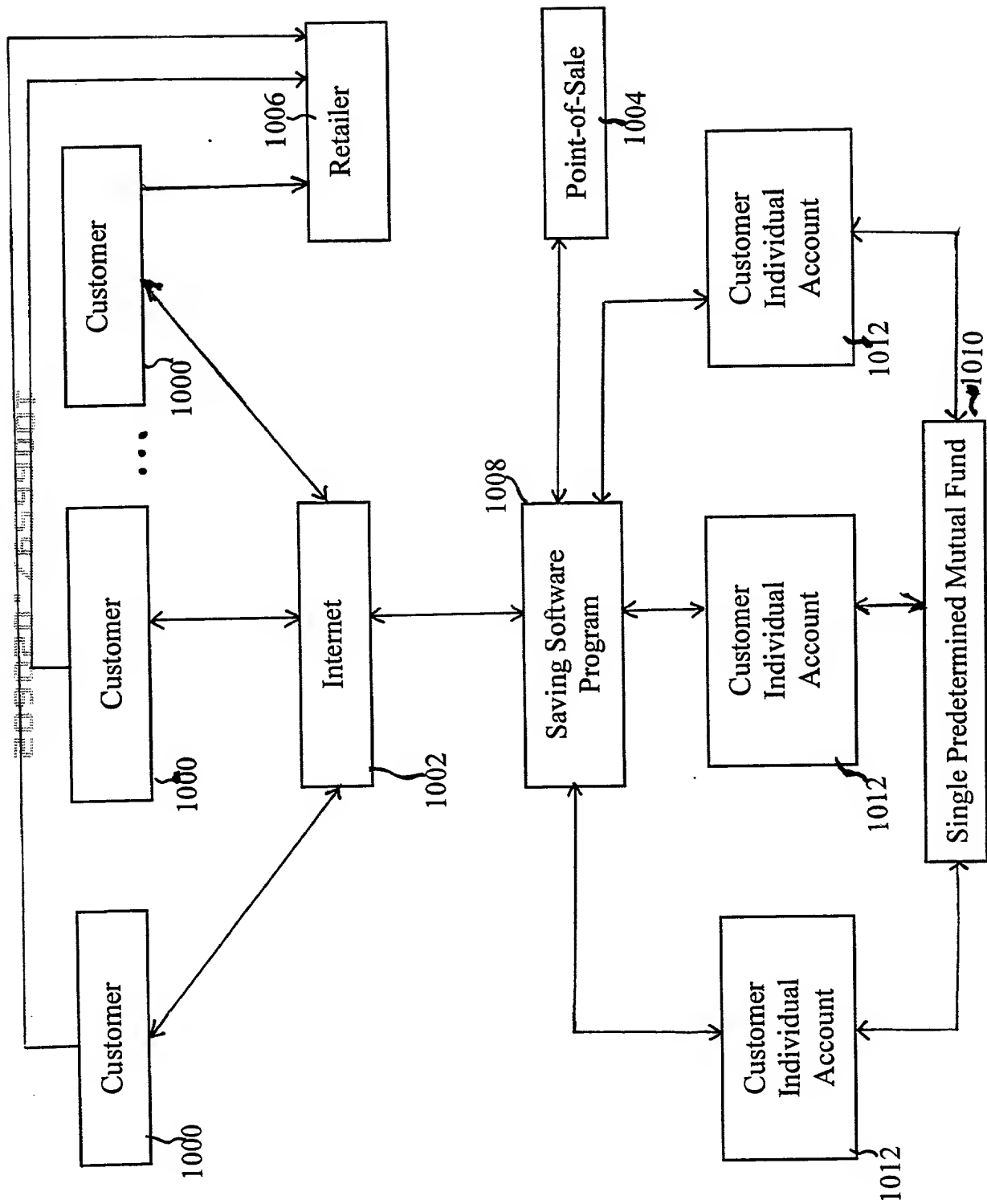


FIG. 7

